Managing the Masses:
Handling Large-Scale Events and Preparing for Disaster
Welcome
Enjoy the game
Thanks for coming...
By the numbers

• 362 game sellout streak - November 3, 1962
• 90,000 people in the stadium
  • Nearly 4,000 management & staff
• Lincoln from 258,00 to nearly 400,000
• Omaha 408,958
First game of the 2012 season – Southern Miss

- 300 Heat Illnesses
- “ECC”
Never let a crisis go to waste?

- National Incident Management System (NIMS)
- Incident Command System (ICS)
ICS Management Characteristics

- Common Terminology
- Modular Organization
- Management by Objectives
- Incident Action Planning
- Manageable Span of Control
- Incident Facilities and Locations
- Comprehensive Resource Management

- Integrated Communications
- Establishment and Transfer of Command
- Chain of Command & Unity of Command
- Unified Command
- Dispatch/Deployment
- Accountability
- Information and Intelligence Management
Unified Command

• Law Enforcement
• Athletics/Venue
• Agency Representatives
  o Department of Motor Vehicles
  o Lincoln Police Department
  o StarTran
• Off Site
  o Nebraska Department of Transportation
  o Lincoln Lancaster County Emergency Management
  o National Weather Service
  o Nebraska Emergency Management Agency
Super Secret Undisclosed Location
Public Information

- One Message
  - Emergency Medical Services Branch
  - Athletics/Facilities Branch
  - Law Enforcement/Security Branch
  - University Communications

- Message Delivery
  - Traditional Media Partners
  - Social Media
  - Campus Resources
• Weather Monitoring
  • National Weather Service
  • Weather Software
• Computer Aided Dispatch
• Building Access
• Social Media
• Traditional Media
Severe Weather Procedures

Lightning Hall – Sheltering
- Concourses and interior spaces, accessible to the public
- Club Levels as determined by Athletics staff
- Interior stairwells and under North Stadium.
- Overflow at Hawks Champion Center indoor practice facility.

Tornado/Dangerous Thunderstorm
- Shelter-in-place by using areas inside Memorial Stadium
- Inside Memorial Stadium - fans and staff
  - Core stairwells
  - South Stadium basement of Schorr Center, including computer rooms.
  - Interior spaces underneath East Stadium
  - Restrooms
- Players, coaches, and officials will shelter in their respective locker rooms
- Overflow outside of Memorial Stadium
  - Public Buildings in the immediate vicinity of Memorial Stadium will be used as tornado shelters
  - Buildings listed in the Campus Buildings Used as Shelters section below.

Campus Buildings Used as Shelters
- Champions Club
- Coliseum
- Concessions
- Hawks Championship Center
- Morrill Hall
- Student Union
- Other UNL Buildings as determined by UNL Police Incident Commander in Unified Command
- Buildings will be preassigned to UNL Police and Event Staff
Notification Sequence

- The determination to take protective actions will be made by Unified Command
- Initial notifications will go to Officiating Staff via Butch Hug and those providing protective action instructions
- Notifications to public will be made when staff is in place to direct protective actions
- UC will initiate notifications to individuals and organizations not immediately involved with stadium

Severe Weather Monitoring

- Unified Command will monitor weather conditions in conjunction with Lincoln-Lancaster County Emergency Management and National Weather Service
- Updates will be provided to Public Information Officer and Operations Chief as outlined below

Severe Weather Communication Plan

- Stage 4 – Information statement provided to PIO & Operations (potential for severe weather)
- Stage 3 – Storm tracking toward Stadium - NWS consulted – PIO & Ops will receive periodic updates
- Stage 2 – Protective actions are expected in (30) minutes – Butch Hug /Athletics Senior Admin. notified
- Stage 1 – OFFICIAL SUSPENSION ANNOUNCEMENT
Evacuation
Operations Chief
- Athletics/Venue Branch Director
- Emergency Medical Services Branch Director
- Law Enforcement/Security Branch Director
- Technical Specialists

Logistics Chief
- Communications Unit
- Supply Unit
- Ground Support Unit

Planning Chief
- Resource Unit
Operations
Stadium Operations
Management by Objectives

ICS 202

INCIDENT OBJECTIVES

1. Incident Name: Rutgers at Nebraska
2. Operational Period: Date: 9/23/17  Time: 0930 - 1830

3. Objectives
   1. Monitor life-safety issues for spectators, participants and staff
   2. Provide security for spectators, participants and staff
   3. Perform adjusted security measures of visual inspection of open coats.
   4. Ensure safe access and egress to and from venue.
   5. Perform event management duties before, during and after the event.
   7. When necessary, conduct shelter-in-place or evacuation movement

4. Weather Forecast (captured on 9/22/17):
   Current temperature in North End Zone: http://www.weatherlink.com/user/snl
   From the National Weather Service, Omaha:

<table>
<thead>
<tr>
<th>Time (CDT)</th>
<th>Chance for Precipitation</th>
<th>Chance for Lightning Within 8 miles</th>
<th>Temp</th>
<th>Heat Index</th>
<th>Wind</th>
</tr>
</thead>
<tbody>
<tr>
<td>1000</td>
<td>5%</td>
<td>0%</td>
<td>79°</td>
<td>79°</td>
<td>5 @ 16 gusting 27 mph</td>
</tr>
<tr>
<td>1200</td>
<td>10%</td>
<td>5%</td>
<td>85°</td>
<td>87°</td>
<td>5 @ 15 gusting 26 mph</td>
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<tr>
<td>1400</td>
<td>10%</td>
<td>5%</td>
<td>89°</td>
<td>92°</td>
<td>5 @ 17 gusting 28 mph</td>
</tr>
<tr>
<td>1600</td>
<td>15%</td>
<td>10%</td>
<td>91°</td>
<td>93°</td>
<td>5 @ 18 gusting 30 mph</td>
</tr>
<tr>
<td>1800</td>
<td>10%</td>
<td>5%</td>
<td>88°</td>
<td>89°</td>
<td>5 @ 16 gusting 27 mph</td>
</tr>
</tbody>
</table>

   • Cold front will remain north of Lincoln through the day
   • Heat index in the lower 90s
   • Very small chance for scattered shower/storm development but will most likely remain dry
   • If a storm develops, movement will be from southwest to northeast

5. General Situational Awareness
   • Security measures to include visual inspection of open outer coats and jackets
   • Be alert for suspicious behavior
   • Drones – Be alert for these – when spotted follow drone procedures
   • Uniformed law enforcement personnel have been subjects of threatening behavior around the country. All uniformed personnel be alert.
   • Stay hydrated

6. Incident Action Plan (the items checked below are included in this Incident Action Plan)
   [X] ICS 202  [X] ICS 206
   [X] ICS 203  [X] ICS 207
   [X] ICS 204  [X] ICS 208
   [X] ICS 205  [X] ICS 214  [X] Halo Policy
   [ ] ICS 205A
   [ ] Maps

7. Prepared by: Name: Mark Robertson  Position/Title: Plan Section Chief  Prepared: 11:30  9/22/17
8. Incident Commander: O. Yardley
ICS 202
<table>
<thead>
<tr>
<th>Organization Assignment List</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1. Incident Name:</strong></td>
</tr>
<tr>
<td>Rutgers at Nebraska</td>
</tr>
<tr>
<td><strong>2. Date:</strong></td>
</tr>
<tr>
<td>9/13/17</td>
</tr>
<tr>
<td><strong>3. Unified Command:</strong></td>
</tr>
<tr>
<td>241 Dispatch: Byers, Ken</td>
</tr>
<tr>
<td><strong>4. Dispatch Center:</strong></td>
</tr>
<tr>
<td><strong>5. Local Emergency Planning Committee:</strong></td>
</tr>
<tr>
<td><strong>6. National Weather Service:</strong></td>
</tr>
<tr>
<td>Valley Office</td>
</tr>
<tr>
<td><strong>7. Planning Section:</strong></td>
</tr>
<tr>
<td><strong>8. Logistics Section:</strong></td>
</tr>
<tr>
<td><strong>9. Operations Section:</strong></td>
</tr>
<tr>
<td><strong>10. Law Enforcement Section:</strong></td>
</tr>
<tr>
<td><strong>11. Support Ops Group:</strong></td>
</tr>
<tr>
<td><strong>12. ICS 203</strong></td>
</tr>
<tr>
<td>Who’s in Charge of What?</td>
</tr>
<tr>
<td>ICS 203</td>
</tr>
<tr>
<td>Organization</td>
</tr>
<tr>
<td>Rutgers At Nebraska</td>
</tr>
<tr>
<td><strong>Rutgers At Nebraska IAP</strong></td>
</tr>
</tbody>
</table>
### Division Assignment List - EMS - Northwest Division

**1. Incident/Event**
Rutgers at Nebraska
9/23/17 0930 - 1830

**2. Operational Period**
9/23/17 0930 - 1830

**3. Branch:** EMS
**Division:** Northwest Group

### Operations Personnel

**Operations Chief:** Hasan Ramzi / Deputy Jerry Pienert
**EMS Branch Director:** Studebaker, Ethan

### Resources Assigned

<table>
<thead>
<tr>
<th>Resource Designator</th>
<th>Staff</th>
<th>#</th>
<th>Contact</th>
<th>Report Location/Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>EMS Northwest Division Supervisor</td>
<td>Bishike, Chad (NW1)</td>
<td>16</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>EMS Northwest Aid Leader</td>
<td>George, Ben (NW Aid Leader)</td>
<td>10</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>Northwest Aid Crew (GL)</td>
<td>Kiezinck, Nick</td>
<td>10</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>Northwest Aid Crew</td>
<td>Bishike, Morgan</td>
<td>10</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>NW Staff Medical Doctor (UNMC) (GL)</td>
<td>Lassen, Tim</td>
<td>10</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>NW Resident Medical Doctor (UNMC)</td>
<td>Bright, Tyler</td>
<td>10</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>NW Name (UNMC)</td>
<td>Mcel, Janed</td>
<td>10</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>NW Chaplain</td>
<td>Staver, Jeremy (NW Chap)</td>
<td>10</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>EMS Bike Unit 1</td>
<td>Staner, Miriam (MW Bike 1)</td>
<td>10</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>EMS Cater</td>
<td>Gruenehm, Shida (MW Cater)</td>
<td>10</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>EMS Cater</td>
<td>Dennis, Doug</td>
<td>10</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>EMS East/AMBULANCE 96 (Gate 11) (GL)</td>
<td>Burt, Alty (MW 96)</td>
<td>10</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>EMS East/AMBULANCE 96 (Gate 11) (GL)</td>
<td>Johnson, Erick</td>
<td>10</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>Ambulance 992 (East Loop/Gate 11) (GL)</td>
<td>Leto, Lawer (MW 992)</td>
<td>10</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>Ambulance 992 (East Loop/Gate 11) (GL)</td>
<td>Grezen, Stephen</td>
<td>10</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
<tr>
<td>EMS Northwest Division Supervisor</td>
<td>Bishike, Chad (NW1)</td>
<td>16</td>
<td>(503) 345-5036</td>
<td>Richards / 1100</td>
</tr>
</tbody>
</table>

### Work Assignments

### 7. Special Instructions

Communicate with division supervisor often.

All public safety personnel coming onto assignment will attend briefing and will check in at Richards prior to the briefing. Each individual responder will check in and receive a wristband individually upon check in.

### 8. Communication

<table>
<thead>
<tr>
<th>Function</th>
<th>Name</th>
<th>Primary Contact #</th>
</tr>
</thead>
<tbody>
<tr>
<td>EMS Branch Director</td>
<td>Studebaker, Ethan</td>
<td>(503) 345-5036</td>
</tr>
</tbody>
</table>

Rutgers At Nebraska IAP 13
FOUO (For Official Use Only)
## Communications Plan

### 1. Incident Name
Rutters at Nebraska

### 2. Prepared Date
09/22/17

### 3. Ops Period
9/23/17

### 4. Basic Radio Channel Utilization

<table>
<thead>
<tr>
<th>Function</th>
<th>Radio Type</th>
<th>Channel</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNLPD Street/Locals</td>
<td>800 MHz</td>
<td>27</td>
<td>Local/NCIC/Case Numbers/IMS Text Message Monitoring/ NU ID number Collection and reporting to Ticket Office</td>
</tr>
<tr>
<td>UNLPD GAME 1</td>
<td>800 MHz</td>
<td>35</td>
<td>Field, South Stadium, Processing Center, Exterior Rovers</td>
</tr>
<tr>
<td>UNLPD GAME 2</td>
<td>800 MHz</td>
<td>20</td>
<td>West, North and East Stadium</td>
</tr>
<tr>
<td>LPD</td>
<td>550 MHz</td>
<td>21</td>
<td>Pre/Post Game Traffic</td>
</tr>
<tr>
<td>Midwest Medical</td>
<td>500 MHz</td>
<td>10</td>
<td>Medical Personnel in Aid Stations/Transports</td>
</tr>
<tr>
<td>ROTC</td>
<td>400 MHz</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>Event Staff</td>
<td>400 MHz</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>Concessions</td>
<td>400 MHz</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>Facilities</td>
<td>400 MHz</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>Red Cross</td>
<td>400 MHz</td>
<td>20</td>
<td>North Stadium, West Stadium, NW Aid Station</td>
</tr>
<tr>
<td>Red Cross</td>
<td>400 MHz</td>
<td>20</td>
<td>South Stadium, East Stadium, SE Aid Station</td>
</tr>
<tr>
<td>StarTran</td>
<td>400 MHz</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>KSP (Stadium)</td>
<td>800 MHz</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>LSO (Stadium)</td>
<td>800 MHz</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>Transportation</td>
<td>400MHz</td>
<td></td>
<td>UNPD Students/transportation – Processing Center</td>
</tr>
</tbody>
</table>

### 5. Communications

**Dispatch COMM Liaison:** Lorns, Jessica

### 6. Assigned This Period

<table>
<thead>
<tr>
<th>Function</th>
<th>Assigned</th>
<th>Contact</th>
<th>Location</th>
<th>Hours</th>
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</thead>
<tbody>
<tr>
<td>LE Branch Channel 28</td>
<td>Yardley, Holly</td>
<td></td>
<td>OPS</td>
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<tr>
<td>LE Branch Channel 29</td>
<td>Vordenstrassen, Robin</td>
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<td>OPS</td>
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<tr>
<td>911</td>
<td>Byers, Kari</td>
<td></td>
<td>OPS</td>
<td></td>
</tr>
<tr>
<td>EMS - Red Cross 1</td>
<td>Ramine, Cassandra</td>
<td></td>
<td>OPS</td>
<td></td>
</tr>
<tr>
<td>EMS - Red Cross 2</td>
<td>Smith, Christina</td>
<td></td>
<td>OPS</td>
<td></td>
</tr>
<tr>
<td>Rover / Breaks</td>
<td>Drats, Robert</td>
<td></td>
<td>OPS/PC/MQ</td>
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</tr>
</tbody>
</table>

**7. Prepared by:** M. Witherspoon

ICS 205
# Medical Plan

## A. Medical Aid Stations

<table>
<thead>
<tr>
<th>Location</th>
<th>Paramedics</th>
</tr>
</thead>
<tbody>
<tr>
<td>NW Aid: Memorial Stadium - Staffed by Midwest Medical &amp; Nebraska Medicine</td>
<td>X</td>
</tr>
<tr>
<td>SE Aid: Memorial Stadium - Staffed by Midwest Medical &amp; Nebraska Medicine</td>
<td>X</td>
</tr>
<tr>
<td>Top East (6): Memorial Stadium - Staffed by American Red Cross</td>
<td>X</td>
</tr>
</tbody>
</table>

## B. Ambulance Services

### LF&R

- **Address**: 1061 Q.
- **Phone**: 402-441-8357
- **Paramedics**: X

## C. Incident Ambulances

- **Stadium Medic Unit #1 Gate 24**: SE Stadium, X
- **Stadium Medic Unit #2 N East Loop**: Vine St. Loop, X
- **Stadium Medic Unit #3 S. East Loop**: Vine St. Loop, X
- **Players/Coaches Medic Unit #7 Gate 11**: Gate #11, X

## D. Hospitals

<table>
<thead>
<tr>
<th>Hospital</th>
<th>Travel Time</th>
<th>Phone</th>
<th>Helipad</th>
<th>Burn Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bryan West 160 and South South</td>
<td>5</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Bryan East 480 and Sumner</td>
<td>15</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>St. Elizabeth South 70th</td>
<td>20</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
</tbody>
</table>

## E. Medical Emergency Procedures

- Bike medics and UTV medics are available for medical incidents outside of the stadium and will also respond to the Processing Center for triaging medical incidents. Medical units may be called upon to respond to medical incidents within the UNL Halo pre and postgame.
- American Red Cross volunteers will be the first responders to non-life threatening medical complaints within the seating area and will either treat on scene or escort patient to an aid station.
- The Medical Branch will request medical transports through Stadium Ops Medical Branch Dispatcher. The Medical Branch Dispatcher will request an LF&R transport through CAD. The EMS Branch Director and the LF&R Battalion Chief of duty may consult an "ambulance only" response if appropriate for the incident.
- The LF&R Battalion Chief has the discretion to delegate patient transport to Midwest Medical.
- Ambulances dispatched to the stadium will be directed to either Gate 11, Gate 20, or the Processing Center depending on the patient location and accessibility. Ambulances will use the pre-determined stadium routes provided by UPD Communications.
- Chaplains are available to transport family members to the hospital or to retrieve private vehicles to transport patients home.
- After the home game, two of the exterior ambulances will relocate to post-game locations in the event of a Mass Casualty Incident, mutual aid ambulances should report to the predesignated staging areas.

Prepared by: J. Plessel, Deputy Operations Chief
Accountability...
Why track responders?

• During the 2017 season, hundreds of responders per game
• 24 public safety agencies on site per game
• Preparing local responders for incidents
Statewide Resource Tracking System

- State started using the current system in 2012 for credentialing storm spotters
- The system is now in use in all 93 counties across the state
Rapid Tag stations
  • Non-affiliated responder check-in
  • Equipment tracking (radios)

Mobile Apps station
  • University Police Department responders check-in with ID’s

Battle Book station
  • Affiliated responder check-in
Resource Unit Volunteer Program

• Volunteers invited to participate from:
  • Emergency Management (county and state levels)
  • Healthcare Entities
  • Public Safety Agencies and Affiliates
• Immediately after receiving just-in-time training:
  • Assist with Check-in and Check-out of:
    • First responders
    • Equipment
• The program prepares volunteers for real-world disasters in their jurisdiction
Program by the Numbers

- 15 games and counting - tracked resources
- 500+ hours of hands-on training for
  - Emergency Managers
  - Public Safety volunteers
- 12 Partnerships developed with agencies
- Countless lessons learned
Resource Unit Partners

- Fillmore County Emergency Management
- Jefferson/Saline County Emergency Management
- Lincoln-Lancaster County Emergency Management
- Lincoln-Lancaster County Health Department
- Midwest Card and ID Solutions
- Nebraska Emergency Management Agency
- Platte County Emergency Management Agency
- Saunders Medical Center
- University of Nebraska – Omaha Department of Public Safety
- VolunteerLinc (Lincoln, NE)
Statewide Training Sessions

• Lessons Learned
• Hands-on Training
• Exercises
• Important not to overlook this step
• Improvement Plans
Questions

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Shannon McVaney  
Emergency Management Specialist  
shannon.mcvaney@unl.edu

@NebPrepare