Hurricane Florence

- 1,954 Water Rescues
- 745 civilian responders, many public safety
- ~500 animals
- 40 volunteer dispatchers
- 5,000 remote volunteers

Notable Partners
- Google Crisis and Waze
- NAPSG - created heatmap showing SAR activity between local, USAR, and CSR.
- USCG, Air Force Rescue Wing, and Team Rubicon.
- Red Cross

Notes
- First time using SVI maps. Helped Wilmington and New Bern operations.
- 70% of users had a NC address. Of that, another 60% rescued within 15 miles of their house. Neighbors helping neighbors!
- Need to have better communication on the role of remote volunteers.
- Pet rescues factored in heavily.
- Waze was able to help some with road closures, better system needed in future.

Hurricane Michael

- 2,866 people accounted for.
- 550 civilian responders.
- Almost all wellness checks, but some debris management as well.

Notes
- Communication issue not as big a killer as previously thought.
- Rescue/relief were intertwined.