During Harvey, when 911 had hour-long wait times, the overnight platform was used to connect victims with civilian rescuers within 15 minutes. It worked like a ridesharing app, where users with boats would be connected with those who needed help.
Issue: Shelter statuses are changing rapidly, particularly faith-based shelters or pop-up shelters. It is difficult to communicate with them or know their status.

Solution: Allow shelter volunteers to quickly register themselves, list primary point of contacts, and edit their information. Let agencies receive reports from them.

Allow Shelters to Self-Register

Maintain Shelter Profile, Editable By Shelter Admin

Issue: Donations are overwhelming individual shelters without a clear way to track. Donations go unused, needs go unmet, or rejected by receiver due to lack of communication/coordination.

Solution: Allow shelter volunteers to maintain a list of goods, services, and equipment the shelter has, as well as those that it needs. Shelters and volunteers can coordinate together, having volunteers transfer supplies between shelters.

Shelter Managers Login To Edit Inventory/Needs

Shelters Able to List Inventory/Needs
Donations Overwhelming (Continued)

Pictures of several donation centers in Butte County

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